This guide to bereavement services has been compiled to help you locate someone who can help you deal with your grief. To best serve you, the list has been divided by county.

The agencies listed offer a variety of resources for those who grieve. The services offered may include group, individual, and family grief counseling for adults, children, siblings, and grandparents. Please contact an agency directly to locate the specific services you need.

The list also includes individual counselors and therapists in private practice in some counties. These therapists offer grief counseling services. In addition, the community agencies listed here can often refer you to a therapist in private practice. Fees for services vary. Be sure to check with specific agencies and practitioners to find out their current fees.

Churches, hospitals, hospices, and other community organizations sometimes offer grief support groups, discussions, or special events. Check your local newspaper or Pennysaver for events in your community.

**Allegany County:**

**The Counseling Center**
22 West State Street
Wellsville, NY 14895
(585) 593-6300
Contact: Staff
Area Served: Allegany County
Fees: Insurance, Sliding fee scale
Population Served: General, Individual or group counseling

**Homecare & Hospice**
118 N. Main
PO Box 362
Wellsville, NY 14895
(585) 593-7600
Contact: Terri Bradbury, Bereavement Coordinator
Area Served: Wyoming, Genesee, Allegany & Cattaraugus Counties
Fees: None
Population served: General
Services: Support groups, bereavement support and referrals to private practitioners

**Allegany County Crisis Hotline**
(585) 593-5706

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**Cattaraugus County:**

**Comstock Hospice Care Network**
1225 W. State Street
(716) 372-5735
Contact: Jean Bond, Bereavement Coordinator
Area Served: Cattaraugus County, Allegany County, southern Wyoming County
Fees: None
Population served: General
Services: Support groups, bereavement support and referrals

**Crisis Hotline for Cattaraugus County**
(716) 945-3970

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**Chautauqua County:**

**Family Service of Jamestown, NY, Inc.**
332 East 4th Street
Jamestown, NY 14701
(716) 488-1971
Contact: Mark Kay Carafice, Bereavement Coordinator
Area Served: Chautauqua County
Fees: Insurance, Sliding fee scale
Population Served: Universal

**Hospice Chautauqua**
4840 W. Lake Rd.
Mayville, NY 14757
(716) 753-5383
Contact: Mark Kay Carafice, Bereavement Coordinator
Area served: Chautauqua County
Population: Children, teens, adults. (No prior connection with Hospice required.
Services: Bereavement services for available for community members, including counseling (individual/family), support groups, workshops

**Crisis Hotline- Chautauqua County**
(716) 484-131
**Erie County:**

**Bailey-Kensington Counseling Center**  
3297 Bailey Avenue  
Buffalo, NY 14215  
(716) 833-3622  
Contact: Amanda  
Population Served: Northern Erie County, Individual grief counseling.

**Bereaved Parents of the USA, WNY Chapter**  
89 Lordan Drive  
Cheektowaga, NY 14227  
(716) 675-3844  
Contact: Tony and Bernadette Misita  
Area Served: WNY, Erie County  
Fees: None  
Population Served: Parents, Siblings, Grandparents following the loss of a child.

**Bereaved Parents of the USA, Dunkirk-Fredonia-Silver Creek**  
35 Pearl Street  
Forestville, NY 14062  
(716) 965-4803  
Contact: Mary Franklin  
Area Served: WNY, meets 3rd Tuesday of the month in Sheridan, NY at St. JohnOs Bosco Church at 7:00pm.  
Fees: None  
Population served: Parents, Siblings, and Grandparents, anyone who has experienced the loss of a child.

**Buffalo General Hospital (Bereavement Support)**  
100 High Street  
Buffalo, NY 14203  
Contact: Fr. Richard Augustyne, 716-859-2864, for dates and times for individual counseling.

**Caring Arms Support Circle: A group for miscarriage or ectopic pregnancy.**  
Ambulatory Waiting Room  
Millard Suburban Hospital  
1540 Maple Road  
Williamsville, NY 14221  
Day: 2nd Tuesday of each month  
Time: 7:00pm  
Contact: Kathy Skipper 716-568-6653 or Darcy 716-693-5542

**Child and Adolescent Treatment Services**  
3350 Main Street  
Buffalo, NY 14214  
(716) 835-4011 - Intake
Website address: www.catswny.org
Contact: Rita Cuda MA,NCC
Area Served: Erie County
Fees: Most insurances accepted, Medicaid, Sliding fee scale
Population Served: Adolescents, Children 18 years of age and under.

**Children's Hospital of Buffalo**
219 Bryant Street
Buffalo, NY 14222
(716) 878–7773
Contact: Lesley Jordans, Coordinator/ Counselor, Bereavement Services
Area Served: WNY
Fees: None
Population Served: Parents and Children
Other: Support Groups
*Families Growing Through Grief
*Finding Life After A Child’s Death
*Rebuilding Life Support Group
*Extended Family Support Group
*Share of WNY
*Caring Arms Support Circle
*Precious Lives/Painful Choices
*Subsequent Pregnancy
*Empty Arms
*Children's Hospital Bereavement Support Group

**Community Concern of Evans and Brant, Inc.**
6722 Erie Road
Derby, NY 14047
(716) 947–5025
Contact: Cherie B. Ruben, Ph.D.
Area Served: Erie county
Fees: Insurance, Self–pay fee, Medicaid, Medicare

**The Compassionate Friends**
Buffalo Chapter
312 West Avenue
Buffalo, NY 14201
(716) 882–2526
Contact: Michael Flynn
Area Served: WNY, Erie County
Fees: None
Population Served: Bereaved Parents

**The Compassionate Friends**
East Aurora Chapter
P.O. Box 283
Springville, NY 14141
(716) 592–0636 – Jan Lathrop or
(716) 652–5972 – Rita Buckley
Area Served: Area South of Buffalo
Fees: None
Population Served: Bereaved Parents

**Hamburg Counseling Service, Inc.**
97 South Buffalo Street
Hamburg, NY 14075
Contact: 716-648-0650 (Ask for intake worker).
Hours: Monday, Tuesday & Friday 9am-5pm; Wednesday & Thursday 9am-9pm
Services: To improve the quality of life for those experiencing some degree of social and emotional distress.
Fee: Sliding fee $10-$100

**Jewish Center: Coping the Loss of a Child (Older Children)**
2640 North Forest Road
Williamsville, NY 14221
Day: Need only dates change
Contact: Donna PossentiÉ716-883-1914

**Life Transitions Center, Inc.**
3580 Harlem Road
Buffalo, NY 14215–2045
(716) 836–6460
Area Served: WNY
Fees: Most insurance accepted, sliding fee scale, some groups are free.
Population Served: Individuals, family, children.
Other: Support Groups
*Storm Clouds and Rainbows
*Shelter from the Storm
*Suicide Bereavement Support Group
*Widowed/Young Widowed Persons Support Group
*After A Parent Dies
*WNY Perinatal Bereavement Network

**The Lutheran Service Society of New York**
6680 Main Street
Williamsville, NY 14221
(716) 631–9212
Contact: Michael Caballero, CSW–R, Clinical Director
Area Served: WNY– Primarily Erie and Niagara Counties
Fees: Insurance, Sliding fee scale
Population Served: Adults, Adolescents, Individuals, Families.

**Northwest Community Mental Health Center**
1300 Niagara Street
Buffalo, NY 14213
(716) 882–5959
Contact: Leila Byrd, MSW, Assistant Director of Clinical Services
Area Served: Erie County
Fees: Insurance’s, Medicaid, Medicare, Sliding fee scale
Population Served: Adults ages 18 and over, groups, individuals, and families

The Compassionate Friends D East Aurora
East Aurora Chapter
St. Mathias Episcopal Church
374 Main Street
East Aurora, NY 14052 Meetings held the 3rd Friday of each month at 7:30pm.
Area Served: Area South of Buffalo;
Fees: None
Population Served: Bereaved Parents

St. Barnabas Parish Outreach
2049 George Urban Blvd.
Depew, NY 14043
716-685-1109
Time: Meet 3rd Tuesday of the month at 7:30pm
Population: Anyone in Western New York
Contact: Sister Clements
Fee: Free

St. Gregory General Support Group
St. Gregory the Great
100 St. Gregory Court (back entrance)
Williamsville, NY 14221
Day: 4th Tuesday
Time: 7:30pm
Contact: Connie Pellegrino É. 716-688-5678 (9am-5pm) Hit option one.

Mark Scrivani, MA
72 Fordham Drive
Buffalo, NY 14216
(716) 447-0000
Area Served: WNY Fees: Some insurance accepted, sliding fee scale Population Served: Individual, family, children, couples, groups

Extended Family Support Group (Parents, siblings, grandparents)
1st Trinity Lutheran Church
1570 Niagara Falls Blvd.
Tonawanda, NY 14150
Day: 2nd Wednesday of every month at 6:30pm. Times change depending on group.
Contact: 716-878-7773

Eric County Crisis Services
(716) 834–3131
Private Practitioners:

Kent E. Bath, Ph.D.
331 Alberta Drive
Amherst, NY 14226
(716) 833–1183
Area Served: WNY
Fees: Most insurance accepted, Fixed rates
Population Served: Individual and family counseling, Primarily adults

Sandra J. Mineo
5067 Thompson Road
Clarence, NY 14031
(716) 741–4250
Area Served: Erie County
Fees: Most insurance accepted, sliding fee scale
Population Served: Individuals, adults, couples, groups

Laura V. Salwen, CSW
2732 Main Street
Buffalo, NY 14214
(716) 838–2440
Area Served: WNY – Open
Fees: Insurance, Fixed rate
Population Served: Couples, individuals, adult families

Genesee County:

Catholic Charities
113 Main Street
Batavia, NY 14020
(585) 343-0614
Contact: Any staff person
Area Served: Genesee, Orleans, and Wyoming Counties
Fees: Insurance, Sliding fee scale, Self-pay
Population Served: Individual and family counseling

Genesee County Office for the Aging
2 Bank Street
Batavia, NY 14020
(585) 343-1611
Contact: Don Kirkwood
Area Served: Genesee County
Fees: Suggested donations
Population Served: Widows, Widowers
**Homecare & Hospice**  
550 East Main Street  
Batavia, NY 14020  
(585) 343-7596  
Contact: Barbara Borgesen  
Area Served: Wyoming, Genesee, Allegany and Cattaraugus Counties  
Fees: None  
Population Served: Bereavement counseling open to community; Individual and support group services available.

**Crossroads House**  
11 Liberty Street  
Batavia, NY 14020  
(585) 343-3892  
Contact: Lyn Distaffen, social worker & grief counselor  
Fees: None  
Population Served: Grief counseling open to community

**Grief Counselors--Private**  
Joanne Brocklehurst, pastor, Batavia United Methodist Church, (585) 343-4708  
Charmaine Fanar, CSW (585) 343-9164  
Dan Miller, CSW (585) 768-7620  
Susan Pacer, CSW (585) 344-2048

**RAP- Regional Action Phoneline (Crisis Services)**  
(585) 343-1212

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**Niagara County:**

**Circle of Hope at Niagara Hospice**  
4675 Sunset Drive  
Lockport, NY 14094  
(716) 439-4417  
Contact: Lori Pusateri  
Area Served: Niagara County  
Fees: None  
Population Served: Children, teens, adults  
Services: Individual/family counseling, support groups

**The Lutheran Service Society of New York**  
6680 Main Street  
Williamsville, NY 14221  
(716) 631-9212  
Contact: Michael Caballero, CSW-R, Clinical Director  
Area Served: WNY- Primarily Niagara and Erie Counties
Fees: Insurance, Sliding fee scale
Population Served: Adults, Adolescents, Individuals, Families

**Crisis Hotline- Niagara County**
(716) 285-3515

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**Orleans County:**

**Catholic Charities**
113 Main Street
Batavia, NY 14020
(716) 343-0614
Contact: Any staff person
Area Served: Orleans, Genesee, and Wyoming Counties
Fees: Insurance, Sliding fee scale, Self-pay
Population Served: Individual and family counseling

**Hospice of Orleans County**
14080 West Avenue
Albion, NY 14411
(716) 589-0809
Contact: Donna Morse
Area Served: Orleans County
Fees: None
Population Served: Open to community

**Crisis Hotline- Orleans County**
(716) 589-7066

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**Wyoming County:**

**Catholic Charities**
113 Main Street
Batavia, NY 14020
(716) 343-0614
Contact: Any staff person
Area Served: Wyoming, Genesee, and Orleans Counties
Fees: Insurance, Sliding fee scale, Self-pay
Population Served: Individual and family counseling

**Comstock Hospice Care Network**
1225 W. State Street
Olean, NY 14760
(716) 372-5735
Contact: Jean Bond, Bereavement Coordinator
Area served: Cattaraugus, Allegany and southern Wyoming Counties
Fees: None
Population served: General
Services: Support groups, bereavement support and referrals

Hospice Family Care
550 East Main Street
Batavia, NY 14020
(716) 343-7596
Contact: Barbara Borgesen
Area Served: Northern Wyoming County, Genesee County
Fees: None
Population Served: Bereavement counseling open to community; support groups and individual services available.

Wyoming County Crisis Line
1-800-724-8583